



CCME Prior Authorization Review System

ChoicePA – Ensuring the right health care service is authorized for the right amount.

ChoicePA is a comprehensive web-based application developed by The Carolinas Center for Medical Excellence (CCME) for processing PA requests for health care-related services. It uses an integrated database that includes built-in features for communication between requesting providers and CCME reviewers throughout the authorization process.

Features – Information At Your Fingertips

- ✓ Direct access for customers
- ✓ Real-time viewing
- ✓ Dashboard of key indicators
- ✓ Comprehensive search by:
 - Recipient • Service • Request status • Provider • Date
- ✓ Ability to export search results
- ✓ Standard and customized reports

Design

- ✓ A flexible platform designed to be tailored for your specific needs
- ✓ Developed and maintained by CCME
- ✓ Separate modules for PA Review Components:
 - Request • Validation • Upload • Review • Notification • Reports
- ✓ Secure, role-based access for users
- ✓ Fully trackable system
- ✓ Built-in alerts to promote timely outcomes
- ✓ Additional features:
 - Automation & inter-rater reliability tools • Outcomes e-transmission

Provider Benefits

- ✓ Quick and easy request process
- ✓ Secure HIPAA-compliant message center
- ✓ Auto fill and look up functions in online forms
- ✓ To-do list and alerts for improved management of requests
- ✓ Real-time access to outcomes

For more information, please contact **Amy McKenna, MSPT**, CCME Prior Authorization Manager, at **919-461-5563** or **amckenna@thecarolinascenter.org**.



Empowering Excellence, Improving Care

Since the 1980s, CCME has partnered with health care entities and consumers to create healthier communities. Our work in quality improvement initiatives, Medicaid review and cost reduction services, health information technology, and data analytics have made a meaningful difference in how providers deliver care and how patients receive care.



www.thecarolinascenter.org